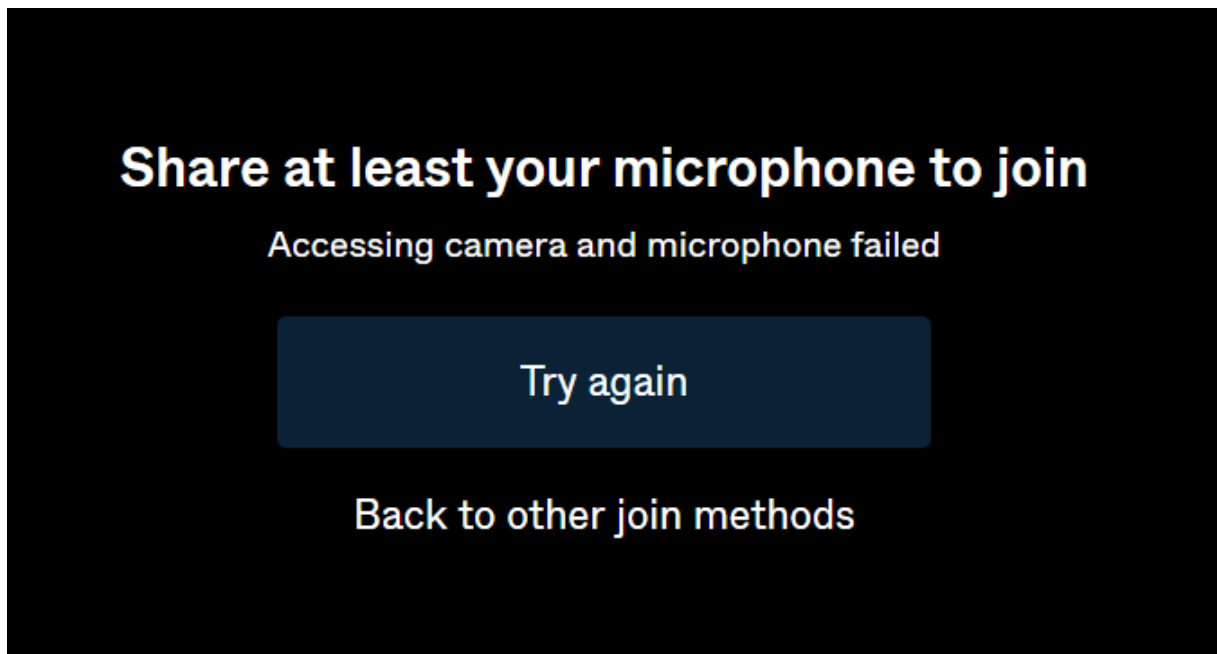


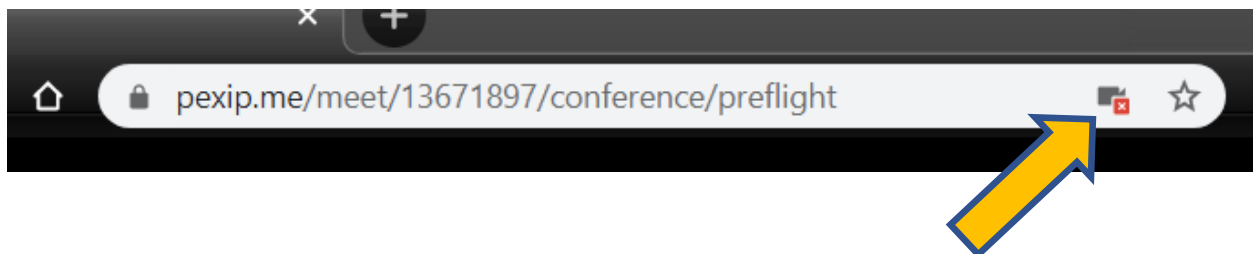
Live Stream Troubleshooting

Step 1: Use Google Chrome

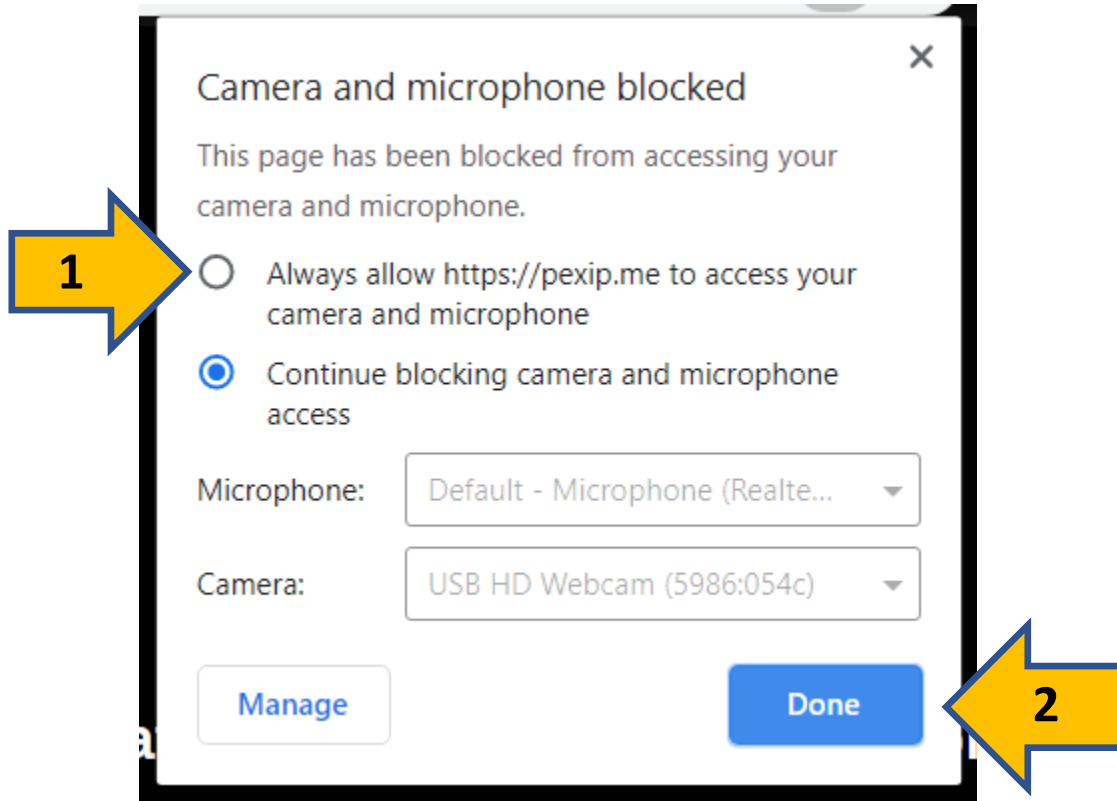
Step 2: The most common problem is a blocked camera and microphone which will cause the message below.



Step 3: In the Address bar, click the small camera icon with the red "X".



Step 4: Select – Always allow <https://pexip.me> to access your camera and microphone, then click Done.



Step 5: Click – **Try Again**

