



TRANSFORMING MAIL CENTER OPERATIONS

High Output. User-Focused. Smart.



iX-9 Series

The iX-9 sets a new standard for mailing system productivity, operability, and efficiency. Designed with the operator in mind, this mailing system delivers simple ergonomic operations, investment protection, cost savings, reliable production and maximum uptime. Ideal for high mail volume, the iX-9 automatically seals, weighs, measures, meters, and stacks large mail runs in minutes. With batch processing speeds of up to 300 letters per minute, the iX-9 is the workhorse of mailing systems.

When powered by S.M.A.R.T.® mail center software, the iX-9 transforms into your powerful partner, creating a consolidated and organized epicenter that streamlines workflows and reduces equipment footprint. S.M.A.R.T. combines essential mail center operations into a powerful, user-friendly, all-in-one solution. The complete system drives maximum output in terms of both productivity and savings to the bottom line.



EXPERIENCE
A rich history of world-class leadership



PROVEN RESULTS
97% customer satisfaction rate



EXPERTISE
8 billion personalized experiences annually



BACKED BY THE EXPERTS
Gartner, Forrester, and Aspire

Revolutionize Mail Center Management with S.M.A.R.T.

S.M.A.R.T. provides the ultimate Shipping, Mailing, Accounting, Reporting and Tracking experience – all from a single dashboard! This solution combines leading edge technologies to improve customer interactions and business processes. A consistent look and feel across each element provides familiarity to users, making navigation simple and intuitive. S.M.A.R.T. fuels stronger business communications with your internal and external customers by providing detailed shipping and tracking notifications, chargeback accounting with postage meter reconciliation, and extensive reporting options to name a few.



SHIPPING

This best-in-class powerhouse shipping application allows you to process parcels using USPS, UPS®, FedEx® and DHL®. S.M.A.R.T. is fully IM®pb compliant, and offers commercial base pricing discounts, address corrections, free insurance on Priority Mail™ and Priority Mail Express™ and more.

With S.M.A.R.T. you can:



- View rates and services across all carriers from one screen. S.M.A.R.T. will automatically **rate shop** to identify the lowest cost or fastest delivery method of processing parcels, saving time and money.
- Externally prepare shipments with traveler documents from any desktop, leaving the mail center full control of carriers and rates with **Desktop RTS** (Request to Send). **Desktop RTS** increases efficiency in the mail center by decreasing the number of work steps it takes to process a shipment.
- Assign carrier selection and printing permissions to users outside of the mail center with **Desktop Print**. Desktop printing provides flexibility within an organization while decreasing mail center workload.
- Establish potential cost saving opportunities, decrease the number of work steps to process items, and better organize shipments when using **multi-package shipments**.
- Increase efficiency, minimize errors associated with manual entry, and decrease key strokes when using **Simple Integration**. S.M.A.R.T. extracts shipment details from a remote file using a unique ID, and auto populates recipient details within the shipping application, reducing processing efforts.

MAILING



Take full control of your iX-9 and create an unparalleled user experience. S.M.A.R.T. takes all the features from a traditional mailing system control panel and applies them to an all-in-one interactive PC.

- Print discounted postage and seal envelopes at **up to 300 letters per minute**.
- Large descriptive buttons and prompts make navigation a breeze.
- The **Rate Wizard** simplifies the process of selecting the correct postal rate and class. With clear step-by-step instructions, the selection process has never been easier.
- Increase mail-processing throughput and save time with **Scan and Drop**. Continuously run mail without interruption while charging back postage expenses to accounts or departments.

REPORTING



Easily produce informative reports and color graphs that give you the details you need.

- Generate postage expense reports by: mail class, weight break, presort, ascending and descending register values, account/department, operator, cost center, pre-defined or custom time periods – and more!
- Set it and forget it – S.M.A.R.T.'s **report scheduler** automatically runs and emails reports to a designated recipient or group based upon user-defined parameters

ACCOUNTING



S.M.A.R.T. provides up to five levels of accounting for total postage reconciliation. This level of granularity supports even the most demanding business requirements.

- **Postal account reporting** provides the visibility and tools you need to stay on top of expenses.
- **Chargeback accounting** lets you bill vendors, customers or departments for mailing/shipping costs and allows you to recoup postage dollars that would otherwise slip through the cracks.
- Supports: **Budgets, handling charges and surcharges**, as well as an **unlimited** number of **accounts** or **departments**.

TRACKING



Always know when and where your items are with S.M.A.R.T. Tracking.

- Ensure delivery of every parcel and retain tracking history for up to **13 months**.
- Keep your customers informed by providing delivery **email alerts** each step of the way.
- Obtain **consolidated views** of your mail center's activities to better manage mailing and shipping operations.

SPECIFICATIONS

USPS® based IMI meter	Standard
S.M.A.R.T MailCenter Software	Standard
Processing speed iX-9	Up to 210, 260 or 300 letters per minute
Dynamic weighing speed	Up to 160 lpm / 180 lpm (postcards)
Accounts/departments	100 standard
Envelope minimum	3.5" X 5"
Envelope maximum	13" X 15"
Envelope thickness	Up to 0.8"
Envelope orientation	Landscape or portrait
Connectivity LAN	Standard
Dual pump jet spray sealing system	Standard
NeoSlogan	50
Adjustable water flow for sealer 5 levels	Standard
Incoming date stamp	Standard
Postage meter tapes	Yes, integrated automatic label dispenser
Low-ink email alerts	Standard

OPTIONS

Differential weighing	Available
External weighing platform	Available 10, 30, 70 or 149 lb.
Accounts/departments upgrade	500, 1,000, 2,000, 3,000 or unlimited with S.M.A.R.T.
Wireless barcode scanner	Available
E-Services with Electronic Return Receipt	Available
Permit	Up to 20
Additional S.M.A.R.T. Desktop RTS/Print licenses	Available

SYSTEM DIMENSIONS

Mailing system with catch tray	58" x 25" x 14"
Mailing system with dynamic scale and catch tray	78" x 25" x 14"
Power conveyor stacker	40" x 14" x 12"

S.M.A.R.T REQUIREMENTS

PC required - not supported on Mac
Operating system: Microsoft Windows 10 Professional and Enterprise – 64 bit (desktop)
Browsers: Microsoft Edge, Mozilla Firefox, or Google Chrome
Device Manager
Windows recognized inkjet, laserjet or thermal label printer with a minimum quality of 203 dpi (USPS® requirement)
Quadient Postage Funding

In accordance with Quadient's Sustainable Design and Responsible Manufacturing Policy, the iX-Series Mailing Systems may contain reused parts and components. For more information, visit www.quadient.com/about-us/sustainable-design-and-manufacturing.



About Quadient®

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadient helps hundreds of thousands of customers worldwide simplify the connection between people and what matters.

For more information about Quadient, visit www.quadient.com